Getting your C-Number

To begin, you should know the username and password of your class for the Medical Education website. This was provided in our orientation session; however, if you did not catch it, please come see us in the computer lab or ask a fellow student from your class. For FAU campus students, you may also contact IT at the Regional Campus. You will need this information to retrieve your unified account information a few steps into this process.

To get your C-number from the MyUM system (https://myum.miami.edu) you have to establish a username and password on the CaneID Authentication System (CAS). First time users should follow the 'First time using CaneID' link and follow the provided instructions for setting up your account.

Note the ‘First time using CaneID?’ link.
E-mail Access

To access your email, go to either the Medical Education website and click on the ‘Check Your mail’ link on the left navigation menu; or you may navigate your browser to: https://mail.med.miami.edu

Both routes will take you to a page that will offer access to the Outlook webmail interface. The login page will have username and password fields, as well as a link for changing your password for Active Directory. The username and password that you initially receive from the Class Credentials page will let you in to view your email the first time.

It is strongly suggested that you change your password as soon as you can in order to prevent abuse of your account. On the webmail login screen, click the ‘Change your password here’ link below the login fields. This will take you to a page connected to the central account server. To change our password you will need to enter ‘Medical’ into the Domain field, enter your username into the Account field and your password in the Old Password field, and enter a new password twice into the New Password and Confirm New Password fields. Once you successfully submitted our password change, it may take a few minutes for the change to trickle down through all of the UM systems. Once it does, you old password won’t work any longer and the new one will be in effect.
Preferred E-mail Address Setup

Now that you know your email account, something like 'username@med.miami.edu', you should return to MyUM and make sure that your preferred email address is set to that address.

Update your preferred e-mail address here.

Click here to edit your information and privacy settings.
VPN Access

VPN stands for Virtual Private Network. The process of connecting to the Medical Campus VPN creates a secure virtual tunnel from your computer - wherever you happen to be connecting from - to the Medical Campus network. As a result of the VPN connection, your computer appears to be a local machine on campus. There are various resources on the Medical Campus that have geographic access restrictions - if you are not seen as locally attached to the campus network access will be denied. One example of this is the Podcasts that we provide: the class lecture MP3 files can only be downloaded if you are locally connected. A VPN connection is required for you to download these files from home. You will use your Active Directory credentials to log into the VPN. For a detailed description of VPN connectivity and use, please visit this link: http://it.med.miami.edu/x687.xml

Glaser Computer Lab Access

The RMSB Computer Lab on the 2nd floor of the Miller School of Medicine provides PC, printer and scanner resources for our students. Your Active Directory credentials will allow you to access all of the computers in the Computer Lab. Each student receives a page limit of 500 sheets each semester for printing. If you need more pages added to your account, please see the lab manager.

Medical Wireless Access

Your Active Directory credentials are also used for authenticating in the Medical Wireless connection. Details about Medical Wireless are available at the following link: http://it.med.miami.edu/x94.xml

This is how Medical Wireless would look on a Windows XP Machine.
And this is how the login page looks like.

Secure Gateway

If you need to VPN to Campus but are using a computer that is not yours, or a public terminal, you may want to use the Secure Gateway (sg.med.miami.edu). You can use your regular credentials for this type of access too. For detailed instructions on how to use it, visit: http://it.med.miami.edu/x1034.xml

This is how the sg login page looks like.